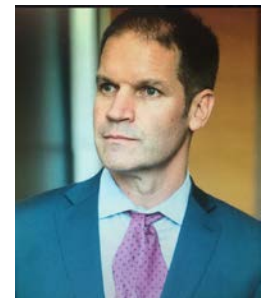




MedInformatix Integration Features ZirMed Solutions

Linda Vatter
Senior Sales Director

Amy Blackburn
Strategic Relationship Manager



Chris Bruns
Product Manager

Webinar Agenda and Learning Objectives

AGENDA

- ZirMed Solutions Overview
- ZirMed Integration Profile Overview
- Claims
- Remittance
- Print Services
- Other Revenue Cycle Modules
- Eligibility

LEARNING OBJECTIVES

- Understand ZirMed Solution offerings
- Understand current MedInformatix Integration components and learn about coming features



ZirMed Solutions – MedInformatix Integration Profile

Integration Profile Detail

▼ Account Information

Integration Profile	IP-000003	Login API	☐
Account	MedInformatix	SSO API	☐
Software System	MedInformatix - Practice Management System		
Solution Notes			

▼ Claims

ProfCI - FTP	✓	InstCI - FTP	✓
ProfCI - Autopost 999/277	✓	InstCI - Autopost 999/277	✓
ProfCI - Autopost CDR	☐	InstCI - Autopost CDR	☐
ProfCI - Claim History API	✓	InstCI - Claim History API	✓

▼ Remits

Remits - FTP	✓
Remits - Autopost 835	✓
Remits - EOB View API	✓

▼ Eligibility / Estimation

Elig - FTP	✓	Est - FTP	☐
Elig - Batch	✓	Est - Batch	☐
Elig - Autopost Responses	✓	Est - PE API	☐
Elig - API	✓		

▼ Patient Collections

ZFS - FTP	✓	Statmnt - FTP	✓
ZFS - Autopost ZFS Report	✓	Statmnt - Address Corrections	☐
ZFS - ZFS API	✓	Statmnt - Response Report	✓
		Statmnt - PS view API	✓

▼ Patient Center

PatCtr - FTP	☐	PatNbk - PN API	☐
PatCtr - Batch	☐		
PatCtr - PC API	☐		

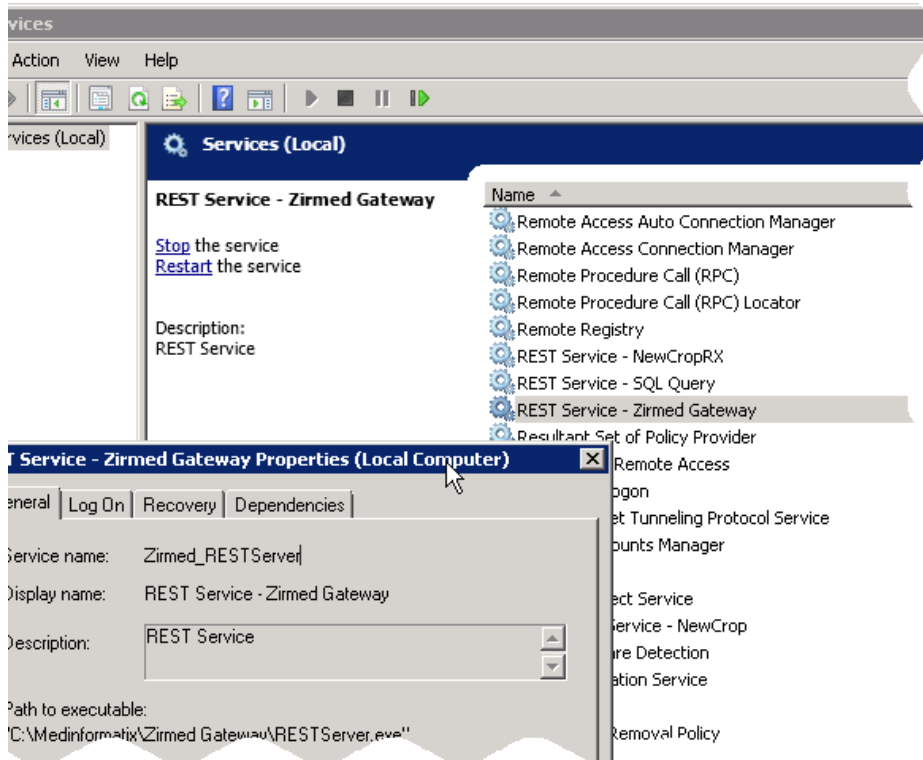
▼ Clinical Link

CL API	☐
--------	--------------------------

ZirMed Solutions – MedInformatix Integration

Coming Soon

MedInformatix v7.6.4.0 and above includes the capability of using the MedInformatix ZirMed RESTful API, ending reliance on zirmedredirect.exe and zirmed.ini. Standalone Service release in April 2017.



Benefits:

- ZirMed calls now use Integrated browser instead of launching Internet Explorer
- Integrated browser closes automatically when changing accounts, reducing the possibility of account confusion
- Faster response times
- Build for expansion to use other services:
 - Estimation
 - Claim edit reconciliation
 - Patient Notebook
 - Patient Payment Plans

Hands-Free Transaction Exchange

- ANSI 5010
- 837 Claims / 835 Remittance
- 270 Eligibility Inquiries / 271 Eligibility Responses

- Under Public Review:
ANSI 7030
MedInformatix
participating as part
of NUCC committee

The screenshot shows the 'ZirMed Job Properties' dialog box. It is divided into three main sections: 'File Retrieval', 'ftp Security settings', and 'PGP Settings'.

File Retrieval: A list box labeled 'Form List' contains the following items: 1A (835), 2A (835), 3A (835), 5A (835), and 8A (835). The item '1A (835)' is selected. To the right of the list box are three checkboxes: ☒ 835 Remittance/ERN, ☐ 277 Claim Status Response, and ☐ 271 Eligibility Response. Below the list box is a checkbox labeled ☒ Z Pay Patient Payments.

ftp Security settings: This section contains several text input fields: 'Host Name/Address:' with the value 'sshftp.zirmed.com', 'Username:' with the value '59223', 'Password:' with masked characters '*****', 'Confirm Password:' with masked characters '*****', 'Remote Upload Folder:' with the value 'UPLOAD', and 'Remote Download Folder:' with the value 'DOWNLOAD/'. There is also an unchecked checkbox labeled 'Delete downloaded files from ftp host'.

PGP Settings: This section contains four text input fields: 'Home directory:' with the value 'C:\MEDINFO.CLIENT\gnuPG', 'PGP .EXE File:' with the value 'gpg.exe', 'Incoming Key:' with the value 'sshftp.zirmed.com', and 'Outgoing Key:' with the value 'sshftp.zirmed.com'. Each of these fields has a 'Find...' button to its right. At the bottom of this section is a 'Run After:' text input field with a 'Find...' button to its right.

At the bottom of the dialog box are 'OK' and 'Cancel' buttons.

ZirMed Landing Page

ZIRMED[®]

America Healthcare Inc (729) ▾

Welcome, Linda Vatter! 

[Support & Training](#) | [Logoff](#)

[Dashboard](#) | [My Work ▾](#) | [Claims Processing ▾](#) | [Patient Tools ▾](#) | [Clinical Link](#) | [Analytics ▾](#) | [Account](#) | [Payments ▾](#)

Dashboard

Your Action Center 	
11	Rejected Professional Claims Dashboard
2,755	Rejected Institutional Claims Dashboard
1	Institutional Claims Need Name Matching
7	Claims Attachments Needed
	Access PQRS Dashboard
1	Failed Conversions
5	New Correspondences

 **Breaking News from CMS**

2016 settlement process announced by CMS for pending appealed level 3 and level 4 claims

[Read More](#)



Recent Notifications [View All](#) 

No Recent Notifications to display.

Rejected Claims



America Healthcare Inc (729)

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[Dashboard](#)

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Professional Claims

[Enter Test Area](#)

[Claims](#) [Batches](#) [Name Matching](#) [Providers](#) [Reports](#) [Payers](#) [Coding Tools](#) [Settings](#) [PQRS](#) [Claim Status Inquiries](#) [Attachments \(7\)](#)

[Old Claim Listing](#) | [Enter New Claim](#) | [Rejected Claims Dashboard](#) | [Claim Warnings](#)

[Saved Searches \(1\)](#)

11 Results

Search

Status

All Rejected

Claim Number

Patient Name

Member ID

Claim ID

Payer

My Payer

Service Date

All

Transaction Date

Last 90 Days

Archived

None

Show Only

☐ Draft

☐ Warnings

CURRENT SEARCH [Save Search](#) [Clear All](#)

Status - All Rejected

[Archive](#)

[View](#)

[Notes](#)

[Download CSV](#)

☒ Excel-friendly CSV



☐	Claim Number	Patient Name	Service Date(s)	Trans Date	Payer	Charges	Seq	Status	Rendering Provider	Workgroup
☐	9062748	ASHLEY, AMANDA	11/14/2016	11/14/2016	Medicare o... (SMKY0)	\$49.00	1	Rejected by ZirMed	BAIER MD,BRUCE	Not In WorkGroup
Currently Open by: Christen Scholl (christen.scholl@zirmed.com) Check Status										
☐	094729-00	STEVENS, STEVEN S	11/14/2016	11/13/2016	MUTUAL OF OMAHA INSURAN... (71412)	\$218.00	1	Rejected by Payer	DOCTORDR	Not In WorkGroup
Currently Open by: Jennifer Smith (jennifer.smith@zirmed.com) Check Status										
☐	094729-00	LILLY, LILY L	11/14/2016	11/13/2016	MUTUAL OF OMAHA INSURAN... (71412)	\$218.00	1	Rejected by Payer	DOCTORDR	Not In WorkGroup
Check Status										
☐	094729-00	GRAYSON, GRAY G	11/14/2016	11/13/2016	UNITED H... (87726)	\$218.00	1	Rejected by Payer	DOCTORDR	Not In WorkGroup
Check Status										
☐	005839-00	OSCAR, OSCAR O	11/14/2016	11/13/2016	MEDICARE (SMKY0)	\$130.00	1	Rejected by ZirMed-NCD	DOCTORIMA	Not In WorkGroup
Check Status										
☐	094729-00	PAUL, PAULINE P	11/14/2016	11/13/2016	MEDICARE (SMKY0)	\$218.00	1	Rejected by ZirMed-CCI	DOCTORDR	Not In WorkGroup
Check Status										
☐	094729-00	MORRISON, MORRIS M	11/14/2016	11/13/2016	UNITED H... (87726)	\$218.00	1	Rejected by Payer	DOCTORDR	Not In WorkGroup
Check Status										



All Claims

Professional Claims

[Enter Test Area](#)[Claims](#) [Batches](#) [Name Matching](#) [Providers](#) [Reports](#) [Payers](#) [Coding Tools](#) [Settings](#) [PQRS](#) [Claim Status Inquiries](#) [Attachments \(7\)](#)[Old Claim Listing](#) | [Enter New Claim](#) | [Rejected Claims Dashboard](#) | [Claim Warnings](#)

Saved Searches (1) ▾

62 Results

Search

Status

All ▾

Claim Number

Patient Name

Member ID

Claim ID

Payer

My Payer ▾

Service Date

All ▾

Transaction Date

Last 90 Days ▾

Archived

None ▾

Show Only

- ☐ Draft
- ☐ Warnings
- ☐ Available for Check Status
- ☐ Not in a WorkGroup

[Advanced Search >](#)

Search

CURRENT SEARCH [Save Search](#) [Clear All](#)

Status - All

Archive

View

Notes

Download CSV

☒ Excel-friendly CSV

☐ ▾	Claim Number	Patient Name ▴	Service Date(s)	Trans Date ▴	Payer ▴	Charges ▴	Seq	Status	Rendering Provider	Workgroup		
☐	9062748	ASHLEY, AMANDA	11/14/2016	11/14/2016	Medicare o... (SMKY0)	\$49.00	1	Rejected by ZirMed	BAIER MD,BRUCE	Not In WorkGroup		
S Currently Open by: Christen Scholl (christen.scholl@zirmed.com)									Check Status			
☐	26462967	HINER, KRISSY R	11/14/2016	11/14/2016	Aetna (60054)	\$0.00	1	Received by Payer	CIVISTA HEALTH	Not In WorkGroup		
S										Check Status		
☐	3911008193046016	BALAENA, NANCY	Edit	View	Archive	Copy	2nd	Notes	History	Received by Payer	OLIVARES, ADRIANA	Not In WorkGroup
S Currently Open by: Amanda Koch (amanda.koch@zirmed.com)									Check Status			
☐	3911008197046040	RAND, MILDRED	11/14/2016	11/14/2016	Aetna (60054)	\$282.00	1	Received by Payer	OLIVARES, SOFIA	Not In WorkGroup		
S									Check Status			
☐	3911008247046283	THOMPSON, SHIRLEY	11/14/2016	11/14/2016	Aetna (60054)	\$163.00	1	Received by Payer	BANSHEE M D, SUMARI K	Not In WorkGroup		
S									Check Status			
☐	8877167	OLSON, JOHNNIE	11/14/2016	11/14/2016	Medicare o... (SMKY0)	\$448.00	1	Received by Payer	DECKER MD,BRADLEY	Not In WorkGroup		
S										Check Status		
☐	9062747	ENRIGHT, JACOB	11/14/2016	11/14/2016	Medicare o... (SMKY0)	\$146.00	1	Received by Payer	HESSLER MD,PETER	Not In WorkGroup		
									Check Status			
☐	113694C12	GRAY, HEATHER	11/14/2016	11/14/2016	Medicare o... (SMKY0)	\$412.00	1	Accepted by ZirMed	GILBERTMD, JOHN W	Not In WorkGroup		
									Check Status			
☐	26407789	SMYTHE, BRIAN	11/14/2016	11/14/2016	Medicare o... (SMKY0)	\$79.04	2	Accepted by ZirMed	KILDARE, BEN	Not In WorkGroup		
									Check Status			
☐	3911008223046157	COLT, FRANKLIN	11/14/2016	11/14/2016	Medicare o... (SMKY0)	\$1296.00	1	Accepted by ZirMed	OLIVARES, SOFIA	Not In WorkGroup		
									Check Status			
ng/ClaimListing_New.aspx?AppID=1&TabAppID=1			11/14/2016	11/14/2016	Medicare o... (SMKY0)	\$163.00	1	Accepted by ZirMed	BANERJEE M D, SUMAN K	Not In WorkGroup		

https://claims.zirmed.com/ClaimListing/ClaimListing_New.aspx?AppID=1&TabAppID=1

Billing History – Launched from Transaction History

Medinformatix Workflow View [User MEDINFO/MAIN - Production/Support] - [Master Appointment List]

File Views Patient Utilities Reports Setup Window Help

Patient List

Set Appt

Search Wizard

Books View

Appt Clipboard

Worklist Review

Orders

Messages

Master List

Appt List

Room View

Unsigned View

Practice Summary

Reset

Transaction History of [MCD-WELL -]

Exit View Credits View Checks Bill Coll Notes Acct Notes Line Notes

List Options Service Date/Epi Filter TOS Type of Service Filter Group Code Filter

[All] [All] 1 [Any] [Any]

☐ Pt. Responsible

Payment Entry

Payment A - Any Party Payment by Line Item

Check > \$ Batch > \$ 0.00 138886

Billing History and Claim Status

Exit New Status Request Request Details Deny/Reason Codes ZirMed Claims Hist ZirMed Stmt Hist

Billing History (ChgID 2249581)

	Date	Time	Form	Event	Insurance	
1	01/14/2017			Primary PAYMENT of \$93.35 entered on 01/20/2017, Check ID: 1072662 (1004928147)	WELLCARE HEALTH PLANS, INC MCD (WELLCARE S	\$0.00
2	01/14/2017			ERN/ERA Payment by Primary insurance, Check ID: 1004928147, ICN/PCN: 678530567	WELLCARE HEALTH PLANS, INC MCD (WELLCARE	\$3.43
3	01/10/2017	9:29 AM	8A	(FIRST BILLED)(CPT:99214) as Electronic Claim to primary insurance	WELLCARE HEALTH PLANS, INC MCD (WELLCARE G	\$11.18

Additional Information

Patient Statement

Office Visit: Est. Patient: 1 \$218.70 \$218.70 \$0.00 1 C045 \$102.81 \$0.00 \$0.00 \$0.00 \$115.89 \$102.81

Balance	Ins. Due	Pat. Co-Ins	On-Acct	Copay/Visit	Unpaid Ded.
168.00	168.00	0.00	0.00		0.00

Post Unbill Chg Rebill Transfer Statements Test Results

Age Edit Charge Edit Episode Bill Hist Refund EOB-P EOB-Z

Claims History – Integrated Browser

ZirMed- Claim History

Claim History

Claim Number: 001/09
Claim ID: 1837526645
Last Instance ID: 2022620886
Payer: Wellcare HMO, Inc. (14163)
Patient Name: [REDACTED]
Date of Service: 01/09/2017 - 01/09/2017
Billing Provider: [REDACTED]
Rendering Provider: [REDACTED]
BatchID: 91459103

Last Remittance Received:

Check Dt	Amt Paid	Payer	Payment Number	View
01/14/2017	93.35	Wellcare HMO, Inc. (14163)	1004928147	EOB

Dates	Time	InstanceID	Claim Prefix	View
01/10/2017	09:31:46	2022620886	2022620886	PDF POTF

Date	Time	Source/User	Message
01/10/2017	09:31 AM	ZIRMED	CLAIM LOADED FOR PROCESSING
01/10/2017	09:31 AM	ZIRMED	CLAIM PASSED ALL EDITS. [X12 INFO: 2300 CLM].
01/10/2017	12:08 PM	ZIRMED	CLAIM SENT TO THE PAYER
01/10/2017	02:56 PM	PAYER	CLAIM RECEIVED BY THE PAYER.
01/10/2017	02:56 PM	PAYER	WARNING: A1:20 CLAIM HAS BEEN RECEIVED. ACCEPTED FOR PROCESSING.
01/10/2017	02:56 PM	PAYER	ACKNOWLEDGEMENT OF CLAIM/ENCOUNTER. ACCEPTED FOR PROCESSING. [X12 INFO: 2300-CLM].
01/11/2017	12:00 PM	PAYER	WARNING: A1:19:PR CLAIM HAS BEEN RECEIVED. ENTITY ACKNOWLEDGES RECEIPT OF CLAIM/ENCOUNTER. PAYER

Remittance Activity

Check Dt	Amt Paid	Payer	View
01/14/2017	93.35	Wellcare HMO, Inc. (14163)	EOB
Total	93.35		

ZirMed EOB – Integrated Browser

ZirMed- EOB

WELLCARE OF GEORGIA, INC
P.O. BOX 31370
TAMPA, FL 33631

NPI: 1104005594
EFT: 1004928147
CHECK DATE: 01/14/2017

PROV	SERV DATE	POS	NOS	PROC	MODE	BILLED	ALLOWED	DEDUCT	COINS	GRP/RC-AMT	PROV PD
NAME: [REDACTED] MBR: [REDACTED] ACNT: [REDACTED] ICN: 678530567											
1093879264	0109 010917	11	0	G0447		20.00	20.00	0.00	0.00	CO-204	0.00
SUB NOS:1 REM: N381											
1093879264	0109 010917	11	1	99214		151.00	93.35	0.00	0.00	CO-45	93.35
PT RESP 0.00											
SUB TOTALS						171.00	113.35	0.00	0.00	77.65	93.35
ADJ TO TOTALS:											
PREV PD 0.00											
INTEREST 0.00											
LATE FILING CHARGE 0.00											
											NET 93.35
TOTALS: # OF CLAIMS BILLED AMT ALLOWED AMT DEDUCT AMT COINS AMT RC-AMT PROV PAID PROV ADJ CHECK AMT											
1 171.00 113.35 0.00 0.00 77.65 93.35 0.00 6616.75											
GLOSSARY: Adjustment, Group, Reason, MOA, and Remark codes											
CO- Contractual obligations. The patient may not be billed for this amount											
204 This service/equipment/drug is not covered under the patient's current benefit plan											
45 Charge exceeds fee schedule/maximum allowable or contracted/legislated fee arrangement. Note: This adjustment amount cannot equal the total service or claim charge amount; and must not duplicate provider adjustment amounts (payments and contractual reductions) that have resulted from prior payer(s) adjudication. (Use only with Group Codes PR or CO depending upon liability)											
N381 Alert: Consult our contractual agreement for restrictions/billing/payment information related to these charges.											

Proof of Timely Filing

PROOF OF CLAIMS FILING AND TIMELINESS

ABC RADIOLOGY
148 MARKET ST
ANYWHERE, KY 40202-4040

November 15, 2016

ATTN: BLUE CROSS/BLUE SHIELD

Re: Appeal of Denial for Timely Filing

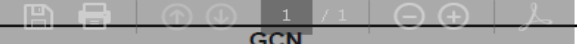
We cordially request a review and payment of the following claim that was filed on behalf of JOHNNIE L OLSON. On 8/30/2010 we submitted claims for services rendered to this patient. The following claim information was provided by our claims clearinghouse showing that the original claim submission date was prior to your timely filing deadline.

Provider Information (Billing)				
Name	NPI	Tax ID	Billing Address	Pay To Address
ABC RADIOLOGY	1234567893	410969027	148 MARKET ST ANYWHERE, KY 40202-4040	

Provider Information (Attending/Rendering)				
Name	NPI	Tax ID	Service Facility	Facility Address
DECKER MD,BRADLEY	1234567893	410969027		

Patient Information				
Name	Member ID	Date of Birth	Group Number	Group Name
JOHNNIE L OLSON		6/19/1960	014547	

Subscriber Information				
Name	Subscriber ID	Date of Birth	Group Number	Group Name
TERRA OLSON	111223333	6/19/1960	014547	

Claim Information				
Patient Claim Identifier (CLM01)		Payer Claim (ICN/DCN)		Submitted File/Identifier
8877167		 1 / 1 GCN		
Clearing House ID	Format			Inbound File
443943833	837.P4010A			2016demotest.txt.txt

My Work – Rejected Claims

[Dashboard](#)[My Work](#)[Claims Processing ▾](#)[Patient Tools ▾](#)[Analytics](#)[Account](#)[Admin ▾](#)[Payments ▾](#)

My Work

[Rejected Claims](#) [Denied Claims](#) [Unmatched Deposits](#)

Workgroup:

[Catch All Workgroup ▾](#)

10 Results

[Group By Rejection](#)[Grid Settings](#)

1 - 10 of 10

[Saved Searches \(3\) ▾](#)

KEYWORD SEARCH

[Select ▾](#)

FILTERS

[View All Filters](#)[▶ Claim Type](#)[▶ Account](#)[▶ Payer](#)[▶ Rejection Source](#)[▶ Rejection Date](#)[▶ Charge Amount](#)[Apply Filters](#)[Archive](#)[Export ▾](#)[Assign To ▾](#)[Notes](#)

☐ ▾	Patient Name ▾	Claim ID ▾	Service Date ▾	Payer ▾	Charges ▾	Sequence ▾	Rejection Date ▾	Claim # ▾	Status ▾
☐	DOE,MILDRED	1014872114	02/10/14	BANKERS FIDELITY	\$5,812.37	2	05/21/14	SCCD2568	Rejected by ZirMed
☐	DOE,DAVID	1014872106	03/04/14	HUMANA	\$7,842.83	1	05/21/14	SCCD2690	Rejected by ZirMed
☐	DOE,WALES	1014872082		KY LABORERS DISTRICT	\$7,454.57	2	05/21/14	SCCD2552	Rejected by ZirMed
☐	DOE,TED	1014872048	02/10/14	KY FARM BUREAU	\$4,781.61	1	05/21/14	SCCD2571	Rejected by ZirMed
☐	DOE,MARK	1014871999	02/15/14	PROGRESSIVE	\$1,676.70	2	05/21/14	SCCD2588	Rejected by ZirMed
☐	DOE,SHELIA	1014871973	03/07/14	HUMANA PPO	\$356.39	1	05/21/14	SCCD2548	Rejected by ZirMed
☐	DOE,CAROL	1014871970	02/19/14	GHI	\$8,189.48	2	05/21/14	SCCD2536	Rejected by ZirMed
☐	DOE,DENNIS	1014871956	01/02/14	TRICARE	\$712.40	1	05/21/14	SCCD2498	Rejected by ZirMed
☐	DOE,KAREN	1014871933	03/07/14	HUMANA PPO	\$356.39	1	05/21/14	SCCD2702	Rejected by ZirMed
☐	DOE,RONALD	1014871808	04/21/14	UNITED HEALTHCARE	\$164.00	1	04/28/14	6400440	Rejected - Name Matching Required

My Work - Denial Management Dashboard

Denial Management

[Dashboard](#) [Denial Listing](#) [Reports](#) [Exports](#) [Admin](#)

Viewing Data for

Workgroups ▼

All Workgroups



Type a Workgroup name or ID

Update

Active Denials

[+ Create Denial](#)

By Workflow Stage

New

175

Updated

3

Reviewed

26

Internal Hold

10

Awaiting Payer

15

Resubmitted

30

In Appeal

110

Appeal Draft

140

User Activity

Workgroup Name ⬆	Denials ⬆	Actions From Last 7 Days ⬇	Change From Average [▲] ⬆
Medicare	484	506	-21%
High Dollar	478	502	3%
All DME	475	500	15%
Authorization	469	496	39%
Catch-All	463	492	63%

By Category

Category ▲	Denied Claims ⬆	Amount ⬆
Authorization	14	\$6,590.36
Benefits	36	\$30,512.24
Coding	33	\$33,401.22
Coordination of Benefits	25	\$11,027.38

Remits Landing Page

Remits

[Dashboard](#) [Downloads](#) [Payments](#) [Remits](#) [Deposits](#) [Correspondence](#) [Exports](#) [Uploads](#) [Manual Payments](#) [Payers](#) [Admin](#)

Your Action Center

4 New Payments

22 New Downloads

Report Center

Remits Billing Report

Remits Payment Detail Report

Request Remittances Report

Correspondence Billing Report

Deposits Billing Report

Payer Lockbox Billing Summary Report

EOB Conversion Billing Summary Report

EOB Conversion Billing Summary (Admin)

EOB Conversion Audit Report

Admin Billing EOB Conversion (Admin)

Uploads Activity Report

Lockbox Transaction Summary

Payments Summary

Date	ACH	Check
------	-----	-------

No Recent Payments

Payer Lockbox Deposits Summary

Date	Quantity	Amount
------	----------	--------

No Recent Deposits

Recent Payers

Date	Payer Name
11/14/2016	Blue Cross of California (SB040)
8/31/2016	BC/BS of Oklahoma (SB840)

More...

Admin (Internal Only)

Manage Premaps

Lockbox Payment Duplicates

Payments Global Search

Remit Opportunities Analysis

Failed Remits

Outstanding VeraFund Conversions Report

EOB Conversion Activity Report

Lockbox Activity Report

Search Remittances

Payment Number

Payment Amount

Payment Date

☒ Payment ☐ Remit

Search

We would love to hear your feedback, [Click Here!](#)

Recent Notifications

View All

☐ Select All

Mark As

Older

☐ **Beginning 11/26/16, the Old Clai...** Mon 11/21
Why did we make this change? In an effort to continually improve platform performance

Yesterday

☐ **First Remit File Received for Zi...** Mon 11/14
ZirMed has received the first electronic remittance file for your Domain. This file was

☐ **Beginning 11/26/16, the Old Clai...** Mon 11/14
Why did we make this change? In an effort to continually improve platform performance

Last Week

☐ **Delayed Remits** Fri 11/11
ZirMed has confirmed the payer listed above have a system issue that is delaying remit

☐ **Delayed Remits** Thu 11/10
ZirMed has confirmed the payers listed above have a system issue that is delaying remit

☐ **Invalid Payer Rejections** Mon 11/07
LOB: Professional & Institutional ZirMed has

Remits - Patient



Demo Medical Practice (729)

Welcome, Jason Oney!

Support & Training | ICD-10 Readiness | Logoff

Dashboard

My Work

Claims Processing

Patient Tools

Clinical Link

Analytics

Account

ZPay

Remits

Dashboard Downloads Payments **Remits** Deposits Correspondence Exports Uploads Payers Settings

Search

Patient Name

Patient Account #

Service Date

5/19/2012

5/19/2014

Payment Number

Last Few Digits

ICN

Last Few Digits

Received Date

2/18/2014

5/19/2014

Search

View Selected 0

View EOBs

Export

	Service Date	Patient Name	Payer	Account Number	Paid		Action
☐	5/10/2014	FLOWERS , VIOLET V	United Health C... (87726)	9063...81913415	\$2,326.00		
☐	5/10/2014	FLOWERS , VIOLET V	United Health C... (87726)	81913415	\$2,326.00		
☐	4/29/2014	FLOWERS , VIOLET V	United Health C... (87726)	81913415	\$2,326.00		
☐	4/29/2014	FLOWERS , VIOLET V	United Health C... (87726)	81913415	\$2,326.00		
☐	4/29/2014	FLOWERS , VIOLET V	United Health C... (87726)	81913415	\$1,300.00		
☐	4/29/2014	FLOWERS , VIOLET V	United Health C... (87726)	81913415	\$1,300.00		
☐	4/14/2014	DOE , SALLY J	BC/BS of North ... (SB810)	7722337	\$114.44		
☐	3/30/2014	BOWLING , SALLY J	CIGNA (Connecti... (62308)	7722337	\$0.00		
☐	3/09/2014	BRUNEMANN , SALLY	CIGNA (Connecti... (62308)	7722337	\$243.00		
☐	4/06/2014	CAMPBELL , SALLY	United Health C... (87726)	7722337	\$1,300.00		

Remit Payments

Remits

[Dashboard](#) [Downloads](#) [Payments](#) [Remits](#) [Deposits](#) [Correspondence](#) [Exports](#) [Uploads](#) [Manual Payments](#) [Payers](#) [Admin](#)

Search

Search

Payer

Payment Number

Amount Type

Received Date

View Options

Payment Date

Payee NPI

Downloaded

Deposit Status

Conversion Status

Payment Splits

Include

- ☒ \$0 Pymnts
☐ Pending
☐ Duplicates

View Selected 0

View EOBs

Export

Build

More



	Amount	Payment Date	Payer	Type	Payment Number	Remits	Action
☐	\$0.00	11/12/2016	Blue Cross of C... (SB040)	NON	S08E91001631700	1	
☐	\$5,344.67	8/08/2016	DME MAC C(DMEC)	ACH	04AS...12176334	26	
☐	\$0.00	10/25/2016	BC/BS of Oklaho... (SB840)	NON	C16299N56487310	1	
☐	\$0.00	10/11/2016	BC/BS of Oklaho... (SB840)	NON	C16285N55862050	1	

Displaying 1 - 4 of 4 payments Page 1 of 1

Analytics

Select
Update All KPIs Restore Default Dates



View Full KPI Gallery



Add a Category



Manage KPI Categories

Denials & Adjustments

Add KPI

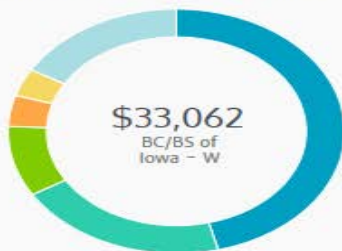
Top Denials By Payer

Data shown for 10/15/2016 - 11/14/2016

Total Billed Amount of Denied Claims

\$71,862

- BC/BS of Iowa - W
- Blue Shield of ...
- Meritain Health...
- Medicare B Illinois
- BC/BS of Minnesota
- Others



Denial Rate

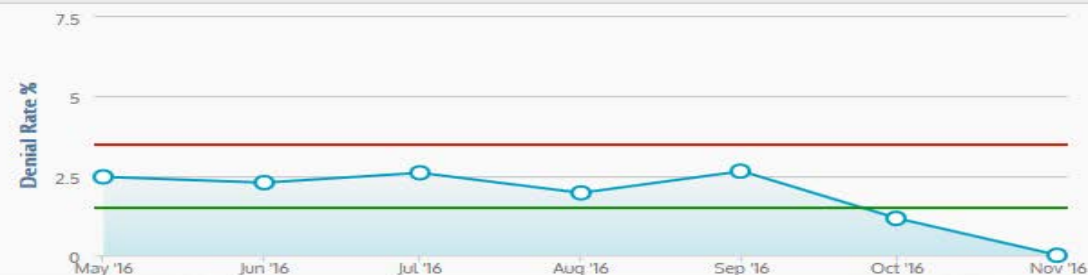
Data shown for 05/01/2016 - 11/01/2016

Denial Rate

2.2%

Denied Remits Denied Billed Amount

3,009 \$803,915



Top Denials By Procedure

Data shown for 10/15/2016 - 11/14/2016

Total Adjusted

\$71,661

Total Billed Denied Lines

\$71,661 628

20K

20K

Denial Impact

Data shown for 05/01/2016 - 11/01/2016

Denied Billed Amount

\$803,915

Denied Remits Denial Rate

3,009 2.2%

300K

300K

Analytics Report Options

ZIRMEDAmerica Healthcare Inc (729)Welcome, Linda Vatter! 22Support & Training | Logoff

[Dashboard](#)[My Work](#)[Claims Processing](#)[Patient Tools](#)[Analytics](#)[Account](#)[Admin](#)[Payments](#)

Revenue Cycle Analytics

[Dashboard](#) [Report Center](#) [Schedule & Exports](#) [Settings](#) [Admin](#)

My Favorite Reports (2)

REPORT CATALOG

Click a report below to preview it.

Double-click a report below to run it.

\$0 Paid Claims

Account Summary

Adjustments

At Risk

Average A/R Days

Denied Claims

Late EOBs

Patient Ineligibility

Patient Responsibility

Patient/Subscriber Info Co...

Payments

Provider Score Card

Reimbursement Aging

Reimbursement Trend

Reversals and Corrections

Unpaid Claims

Workable Denials

Report Preview

1 of 17

\$0 Paid Claims

Viewing Data For

Demo Medical Practice (729)

Reporting Period

2/23/2013

3/1/2014

Group By

Payer

Update Report

Billed Amount by Payer



Payer	Billed Amount	% of Total
Medicare B California Northern	\$1,567,872.45	47.7%
United Health Care	\$491,342.02	15.0%
Humana (and subsidiaries) claims	\$216,529.92	6.6%
Three Rivers Health Plans - Three Rivers Administrative Services (TRAS)	\$154,993.20	4.7%
UHC River Valley and AARP Medicare Supplement - REMITS only	\$139,956.90	4.3%
BC/BS of Illinois	\$75,168.00	2.3%
Aetna	\$70,644.12	2.1%
Medicare B Iowa	\$54,558.55	1.7%
Tricare South Region	\$54,476.08	1.7%
Medicare B Illinois	\$51,404.00	1.6%
All Other Payers	\$409,025.29	12.4%
TOTAL		\$3,285,970.53

Report Details

70 Results

Payer Name	Payer ID	\$0 Paid Remits	\$0 Paid Remits to Total Remits	\$0 Paid Lines	\$0 Paid Lines to Total Lines	Total \$0 Paid Billed Amount	\$0 Paid Billed Amount to Total Billed Amount
Medicare B California Northern	SMCA1	7,777	37.8%	7,779	37.8%	\$1,567,872.45	37.7%
United Health Care	87726	2,272	8.1%	2,733	4.4%	\$491,342.02	7.2%
Humana (and subsidiaries) claims	61101	974	16.1%	1,092	11.3%	\$216,529.92	17.3%

Analytics KPI Options

KPI Type

All KPI Types

+

View



ALL KPI TYPES

Adjustments By Payer	At Risk By Payer	At Risk By Procedure	Average A/R Days
Average A/R Days Trend	Average Days to Payer Receipt	Average Patient Responsibility	Average Remit Paid Amount
Billing Breakdown	Claim Volume Trend	Clean Claim Rate	Denial Impact
Denial Rate	Late EOBs by Payer	Late EOBs By Provider	Monthly Remit Count
Patient Ineligibility By Payer	Patient Ineligibility Trend	Patient Responsibility By Payer	Payments By Payer
Payments By Procedure	Reimbursement Aging	Remit Volume Trend	Top Adjustments By Procedure
Top Adjustments by Reason	Top Denials By Payer	Top Denials By Procedure	Top Denials by Reason
Top Providers-Billed Amount	Top Providers-Paid Amount	Workable Denials By Type	

Eligibility - Landing Page

Eligibility

[Inquiries](#) [Batches](#) [Downloads](#) [Name Matching](#) [Providers](#) [Reports](#) [Payers](#) [Settings](#) [Admin](#)

InquiryID

[Failed Inquiry Dashboard](#) [New Inq](#)

Subscriber/Patient Name		Patient Acct Number		User	Any	☐ Include Hidden	☐ Same Or Similar Only
Payer		Eligibility Date(s)					
Status	Any	Product	Eligibility Only	Inquiry Date(s)	90 Days	8/18/2016	11/15/2016

Save Hidden Status

Displaying 1 - 26 of 26 Inquiries

Page 1 of 1

Hidden	Date Time	User	Payer	Subscriber Name Patient Name	Patient Acct Number	Eligibility Date	Status	Action	Same / Similar	Co De
☐	11/14/2016 04:08 PM	Nick E	729 Demo Payer (88888)	EARNEY, NICK		11/14/2016	Active Coverage	Edit Response		
☐	11/14/2016 02:16 PM	Whitney R	729 Demo Payer (88888)	RAYMER, WHITNEY		11/14/2016	Active Coverage	Edit Response		
☐	11/11/2016 10:35 AM	Jonathan T	729 Demo Payer (88888)	TURL, JONATHAN		11/11/2016	Active Coverage	Edit Response		
☐	11/11/2016 10:15 AM	Whitney R	729 Demo Payer (88888)	RAYMER, WHITNEY		11/11/2016	Active Coverage	Edit Response		
☐	11/10/2016 04:21 PM	Jonathan T	729 Demo Payer (88888)	TURL, JONATHAN		11/10/2016	Active Coverage	Edit Response		
☐	11/10/2016 03:47 PM	Whitney R	729 Demo Payer (88888)	RAYMER, WHITNEY		11/10/2016	Active Coverage	Edit Response		
☐	11/10/2016 01:31 PM	Martha M	729 Demo Payer (88888)	MCGILL, MARTHA		11/10/2016	Active Coverage	Edit Response		
☐	11/04/2016 05:41 AM	ZirMed D	Humana (and subsidiaries) claims (61101)	THOMAS, SHIRLEY		09/25/2016	Active Coverage	Edit Response		
☐	11/04/2016 05:41 AM	ZirMed D	CIGNA (Connecticut General, Equicor, Equitable) (62308)	SMITH, RICHARD		09/25/2016	Active Coverage	Edit Response		
☐	11/04/2016 05:41 AM	ZirMed D	United Health Care (87726)	DOLL, MOLLY DOLL, MOLLY A		09/25/2016	Active Coverage	Edit Response		
☐	11/03/2016 04:35 PM	ZirMed D	BCBS Real-time (Z1066)	BALE, CHRISTINE		11/03/2016	Active Coverage	Edit Response		
☐	11/03/2016 04:35 PM	ZirMed D	Medicare A & B (All States) (Z1073)	HALL, PAUL		11/03/2016	Active Coverage	Edit Response		
☐	11/03/2016 04:35 PM	ZirMed D	Medicare A & B (All States) (Z1073)	DAVIS, GEORGE		11/03/2016	Active Coverage	Edit Response		

Eligibility - Sample Response

Eligibility Inquiry History of [REDACTED]

Exit

Filter: Inactive Only

Real-time Inquiry...

New Batch Inquiry...

Cancel Batch Inquiry

Date	Payer	Inquiry ID	Status	Insured ID	User
03/20/2017	BCBS BLUE CROSS BLUE SHIELD GENERIC	107937(ZID:545174209)	Inactive	XBP851489679	KTHOMPSON
03/18/2017	BCBS BLUE CROSS BLUE SHIELD GENERIC	107924	Active	XBP851489679	KTHOMPSON

Inquiry

[REDACTED]

Payer: (P/H)BCBS BLUE CROSS BLUE SHIELD GENERIC Payer ID: SB530 Valid from

Response

☒ Online Response Refresh

Eligibility Response

Inquiry ID: 545174209 Processed: 3/20/2017 11:59 AM

ACTIVE COVERAGE

Coverage Details

User Entered Information

Payer BC/BS of Arizona Service Dates 03/20/2017

SUBSCRIBER INFORMATION

Member ID [REDACTED]

First Name JONATHAN

SERVICE TYPES REQUESTED

CK - Screening X-ray

Print Services Landing Page

Print Services

[Batches](#) [Documents](#) [eDelivery](#) [Address Issues](#) [Reports](#) [Settings](#) [Admin](#)

The following screen displays batch information.

BatchID

[Upload a New Batch](#)

Batch Name			Submit Date	3 Months				Search		
Document Type	All		Status	All		☐ Include Test		☐ Include Hidden		
Displaying 1 - 8 of 8 Batches								Page 1 of 1		
☐	Submit Date	Batch Name Document Type	User	Total Docs	Omitted Docs	Address Issues	Status	Completion Date	Action	Dup
	11/14/2016	20100222DH Statements	ZirMed	16	0	3	Complete	11/14/2016	Note Hide	☐
Last Note: 8/24/2015 11:47:28 AM Lauren Tungate statement corrected and re-uploaded in another file										
☐	11/14/2016	Physical Therapy Statements	ZirMed	16	0	0	Complete	11/14/2016	Note Hide	☐
Last Note: 7/8/2013 2:27:02 PM ZirMed (Nate Davis) Tom paying \$100 next month.										
☐	11/14/2016	Radiology Statements	ZirMed	16	0	0	Complete	11/14/2016	Note Hide	☐
Last Note: 12/16/2011 9:59:00 AM ZirMed Demo fndjnsf										
☐	11/14/2016	Hospital Statements	ZirMed	16	0	0	Complete	11/14/2016	Note Hide	☐
☐	11/14/2016	StatementsDemo Statements	ZirMed D	11	0	1	Mailed	11/14/2016	Note Hide	☐
Last Note: 1/9/2009 1:39:30 PM ZirMed Demo Put on Hold For Review										
☐	11/14/2016	CollectionLetters Collection Letters	ZirMed D	11	0	0	Mailed	11/14/2016	Note Hide	☐
Last Note: 1/27/2009 10:28:36 AM ZirMed Demo first mailing										
☐	11/14/2016	Monthly Statements	ZirMed	5	0	0	Mailed	11/14/2016	Note Hide	☐
☐	11/14/2016	CollectionLetters2 Collection Letters	ZirMed D	2	0	0	Pre Processing	11/14/2016	Note Hide	☐

[Check All](#) [Clear All](#)

Print Services (continued)

Print Services

Batches **Documents** eDelivery Address Issues Reports Settings Admin

The following screen displays individual document information.

Document ID

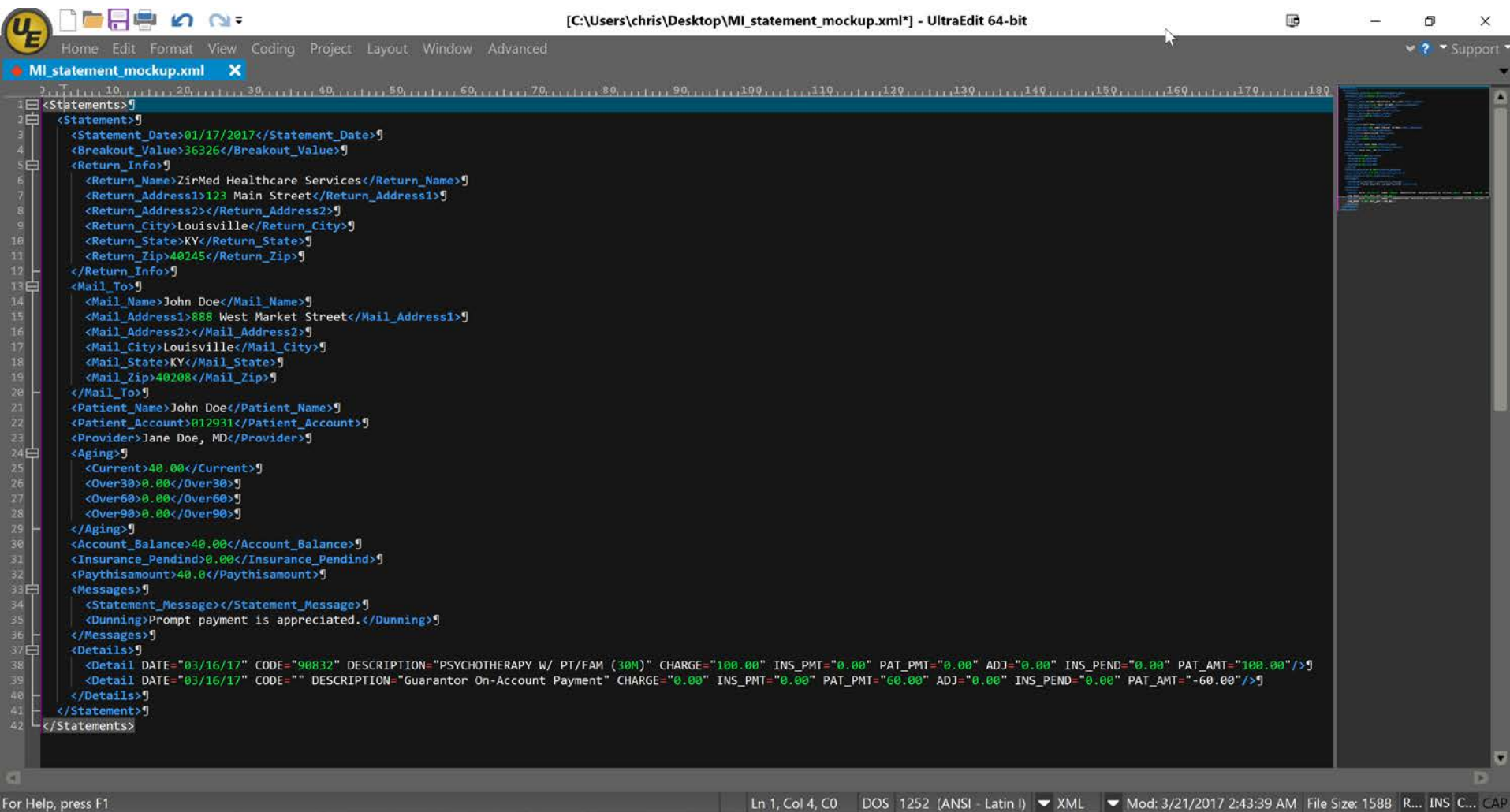
Mail-To Name		Amount Due	Less Than	Payment Status	All
Patient Acct #		Submit Date	3 Months		
Document Type	All	Document Status	All	☐ Include Hidden	Search
☒ Only include documents associated with Print Services Batch(441502) Back to Batches					

Displaying 1 - 16 of 16 Documents

Page 1 of 1

Submit Date	Mail-To Name	Document	Amount	Amount	Status	Action
Document Type	Patient Acct#	Date	Due	Paid		
☐ 11/14/2016 Statements	Danielle Howard 137550	11/14/2016	\$269.74	\$269.74	Delivered Electronically	Note Hide View
☐ 11/14/2016 Statements	Emily Cox 137120	11/14/2016	\$300.00		Mailed	Note Hide View
☐ 11/14/2016 Statements	Laura Richardson 46600	11/14/2016	\$112.00		Mailed	Note Hide View
☐ 11/14/2016 Statements	Rebecca Cooper 49900	11/14/2016	\$40.00		Read in Patient Portal	Note Hide View
☐ 11/14/2016 Statements	Crystal Rivera 134910	11/14/2016	\$81.23		Mailed	Note Hide View
☐ 11/14/2016 Statements	Brittany Bailey 95890	11/14/2016	\$1,660.00		Mailed	Note Hide View
☐ 11/14/2016 Statements	Christina Murphy 135630	11/14/2016	\$200.00	\$200.00	Delivered Electronically	Note Hide View
☐ 11/14/2016 Statements	Kimberly Bell 48510	11/14/2016	\$81.23		Mailed	Note Hide View
Last Note: 08/07/2013 12:34 PM Mary Gallicano Kimberly Bell called to find out balance due and promised full payment by 8/15/13						
☐ 11/14/2016 Statements	Lauren Morgan 129450	11/14/2016	\$556.00		Mailed	Note Hide View
Last Note: 12/06/2011 05:31 PM Rain Demo Need to call mmo						
☐ 11/14/2016 Statements	Amy Cook 117140	11/14/2016	\$3.00		Mailed	Note Hide View
Last Note: 03/27/2012 04:02 PM MedInfo Demo Poland schools will pay this balance after the summer ped groups are concluded. Do not th...						

Print Services – Coming Soon: Transition to XML



```
1 <Statements>
2   <Statement>
3     <Statement_Date>01/17/2017</Statement_Date>
4     <Breakout_Value>36326</Breakout_Value>
5     <Return_Info>
6       <Return_Name>ZirMed Healthcare Services</Return_Name>
7       <Return_Address1>123 Main Street</Return_Address1>
8       <Return_Address2></Return_Address2>
9       <Return_City>Louisville</Return_City>
10      <Return_State>KY</Return_State>
11      <Return_Zip>40245</Return_Zip>
12    </Return_Info>
13    <Mail_To>
14      <Mail_Name>John Doe</Mail_Name>
15      <Mail_Address1>888 West Market Street</Mail_Address1>
16      <Mail_Address2></Mail_Address2>
17      <Mail_City>Louisville</Mail_City>
18      <Mail_State>KY</Mail_State>
19      <Mail_Zip>40208</Mail_Zip>
20    </Mail_To>
21    <Patient_Name>John Doe</Patient_Name>
22    <Patient_Account>012931</Patient_Account>
23    <Provider>Jane Doe, MD</Provider>
24    <Aging>
25      <Current>40.00</Current>
26      <Over30>0.00</Over30>
27      <Over60>0.00</Over60>
28      <Over90>0.00</Over90>
29    </Aging>
30    <Account_Balance>40.00</Account_Balance>
31    <Insurance_Pending>0.00</Insurance_Pending>
32    <Paythisamount>40.0</Paythisamount>
33    <Messages>
34      <Statement_Message></Statement_Message>
35      <Dunning>Prompt payment is appreciated.</Dunning>
36    </Messages>
37    <Details>
38      <Detail DATE="03/16/17" CODE="90832" DESCRIPTION="PSYCHOTHERAPY W/ PT/FAM (30M)" CHARGE="100.00" INS_PMT="0.00" PAT_PMT="0.00" ADJ="0.00" INS_PEND="0.00" PAT_AMT="100.00"/>
39      <Detail DATE="03/16/17" CODE="" DESCRIPTION="Guarantor On-Account Payment" CHARGE="0.00" INS_PMT="0.00" PAT_PMT="60.00" ADJ="0.00" INS_PEND="0.00" PAT_AMT="-60.00"/>
40    </Details>
41  </Statement>
42</Statements>
```

For Help, press F1

Ln 1, Col 4, C0 DOS 1252 (ANSI - Latin I) XML Mod: 3/21/2017 2:43:39 AM File Size: 1588 R... INS C... CAP

Print Services (continued)



America Healthcare PT
PO BOX 371863
Pittsburgh, PA 15250-7863

(502) 473-7851 www.patientnotebook.com/demo

Statement

Patient Name
Danielle Howard



Statement Date 11/22/2012 Statement ID 144757730 Account Number 137550 Provider America Healthcare PT

Date	Description	Charge	Payment/Adjustment	Balance
10/17/2012	Visit	\$75.00		
11/15/2012	Humana Payment		(\$25.00)	
10/20/2012	Visit	\$75.00		
11/15/2012	Humana Payment		(\$25.00)	
10/23/2012	Visit	\$75.00		
11/15/2012	Humana Payment		(\$25.00)	
10/26/2012	Visit	\$75.00		
11/15/2012	Humana Payment		(\$25.00)	
10/29/2012	Visit	\$75.00		
11/15/2012	Humana Payment		(\$25.00)	

CONTINUED ON NEXT PAGE ➤

Thank you for choosing America Healthcare PT!

Payment Methods

Online

Visit www.patientnotebook.com/demo and pay your statement online and sign up for PatientNotebook to receive online statements.

By Phone

You can call (502) 473-7851 to pay by credit/debit card over the phone.



PLEASE DETACH AND RETURN THE PORTION BELOW WITH YOUR PAYMENT ENCLOSED IN AN ENVELOPE.

2 of 100

AMERICA HEALTHCARE PT
PO BOX 371863
PITTSBURGH, PA 15250-7863

RETURN SERVICE REQUESTED

Please Pay this Amount

\$350.00

Statement ID 144757730 Statement Date 11/22/2012 Account Number 137550

Make Checks Payable / Remit To:

AMERICA HEALTHCARE PT
PO BOX 371863

Stmt ID#: 1447557730

11386-1



DANIELLE HOWARD

Copyright of MedInformatix, Inc.

Payment Entry

Payment A - Any Party Payment by Line Item

Check > \$ Batch > \$ -500.00 1686

ZirMed Claims Hist ZirMed Stmt Hist

106, Check ID:7280 (312421)

D:7350 (64564354524)

nce BLUE CROSS BLUE

Patient Statement

Stmt Date

Transfer Stmt Msg Test Results

Bill Hist Refund EOB-P EOB-Z

Patient Pay Landing Page

Patient Payments

[Transactions](#) [Batches](#) [Lockbox](#) [Payment Plans](#) [Create Tokens](#) [Reports](#) [Settings](#) [Downloads](#) [Admin](#)

TransID

Transaction Date(s)	Today 11/15/2016 - 11/15/2016	Point of Entry	All	User	Any	Net Amt	
Patient Nam		Method	All	Status	Any	Visit #	
Patient Account Number		Card	All	Auth/Check		Search	New

Displaying 1 - 11 of 11 Transactions

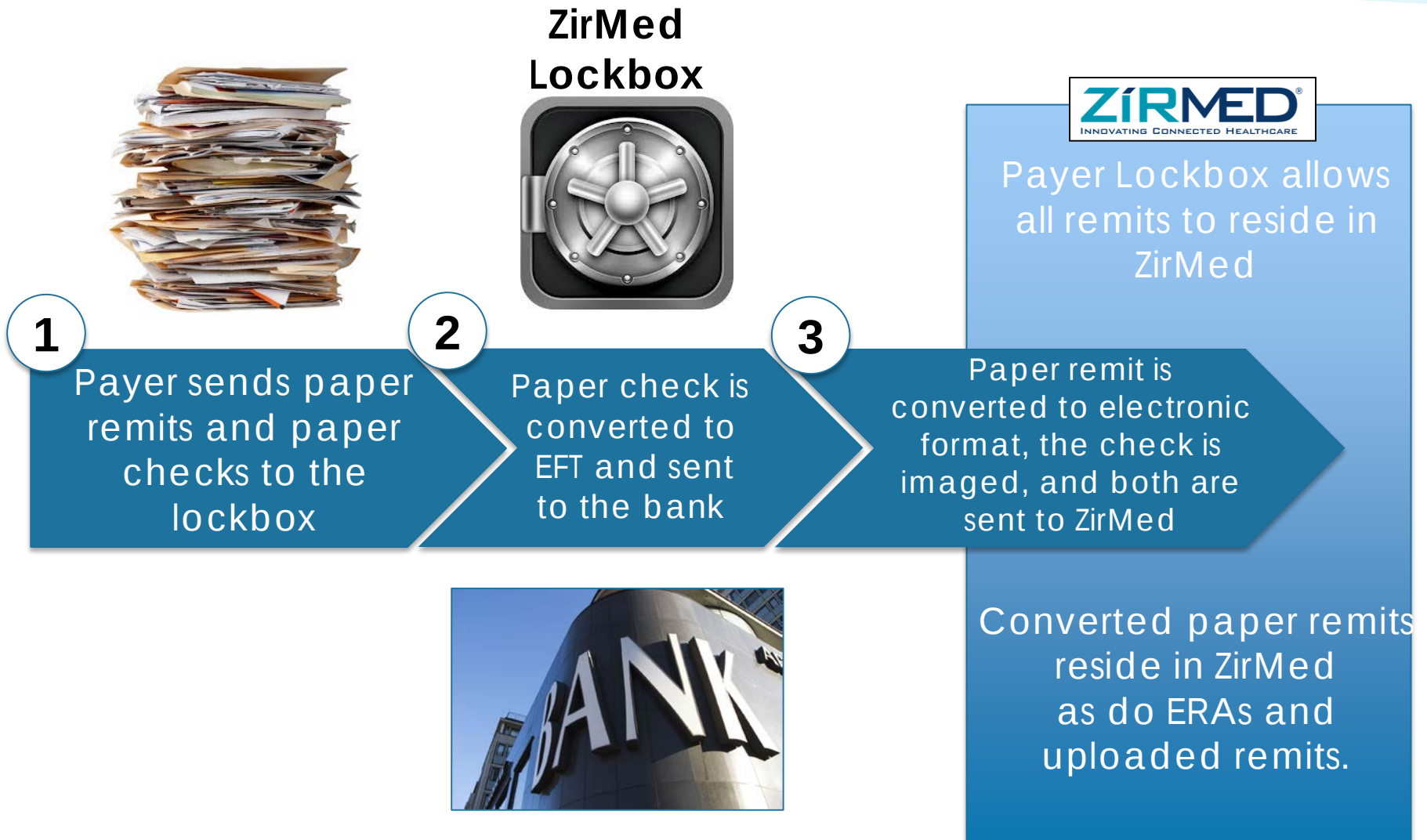
Page 1 of 1

Transaction Date/Time	Point of Entry	Method of Payment Card Type	Patient Nam Patient Account Number	Net Amount	User	Status	Auth # / Check #	Action
11/15/2016 10:11 AM	Payment Plan	Credit Card VISA	Christen Scholl 272727	\$100.00	Christen S	Approved	O54B7Q	Receipt Void Note
11/15/2016 10:10 AM	Web Entry	Credit Card VISA	Christen Scholl 272727	\$25.00	Christen S	Approved	ZVGVI7	Receipt Void Note
11/15/2016 09:44 AM	Web Entry	Credit Card VISA	Jennifer Smith 12222222	\$50.00	Jennifer S	Approved	BGX3H2	Receipt Void Note
11/15/2016 09:20 AM	Payment Plan	Credit Card VISA	Rich Baldwin 1234	\$100.00	Rich B	Approved	8GFYFL	Receipt Void Note
11/15/2016 09:19 AM	Web Entry	Credit Card VISA	Rich Baldwin 1234	\$100.00	Rich B	Approved	7UPN3W	Receipt Void Note
11/15/2016 07:00 AM	eCommerce ACH		Tracy Thomas 123459	\$130.54	E-Commerce	Approved	1234567	Receipt Note
Last Note: 12/20/2013 10:09 AM ZirMed (Anthony Dosch) Mailed out receipt								
11/15/2016 06:30 AM	eCommerce	Credit Card VISA	Robert Jones 123457	\$55.00	E-Commerce	Approved	111111	Receipt Note
Last Note: 09/27/2016 11:56 AM Dan Casagrande OM approved								
11/15/2016 06:00 AM	Payment Plan	Credit Card VISA	Michelle Moore 282.57	\$100.00	Dustin H	Approved	111111	Receipt Note
Last Note: 07/27/2010 09:20 AM ZirMed (Meredith Lasure) pt pd balance								
11/15/2016 01:00 AM	Lockbox	eCheck	MARK MILLER 123458	\$100.00	LockBox	Funded	3814	Note Images
Last Note: 03/27/2014 11:13 AM ZirMed Demo posted								
11/15/2016 01:00 AM	Lockbox	eCheck	AMY ADAMS 123456	\$426.46	LockBox	Funded	3813	Note Images
Last Note: 06/26/2013 11:14 AM ZirMed Demo 10.00 copay								
11/15/2016 01:00 AM	Lockbox	eCheck	BRIAN BROWN 123459	\$222.22	LockBox	Funded	3812	Note Images

Page 1 of 1

Data is only available for the past two years.

Payer Lockbox - Solution to Paper Processes



Payer Lockbox - Payment Reconciliation

ZIRMED

Demo Medical Practice (729)

Welcome, Jason Oney!
Support & Training | ICD-10 Readiness | Logoff

DashboardMy WorkClaims ProcessingPatient ToolsClinical LinkAnalyticsAccountZPay

Remits

DashboardDownloadsPaymentsRemitsDepositsCorrespondenceExportsUploadsPayersSettings

Search

Patient Name

Patient Account #

Service Date

5/19/2012

5/19/2014

Payment Number

Last Few Digits

ICN

Last Few Digits

Received Date

2/18/2014

5/19/2014

Search

☐

View Selected 0

View EOBs

Export

	Service Date	Patient Name	Payer	Account Number	Paid	Action
☐	5/10/2014	FLOWERS , VIOLET V	United Health C... (87726)	9063...81913415	\$2,326.00	
☐	5/10/2014	FLOWERS , VIOLET V	United Health C... (87726)	81913415	\$2,326.00	
☐	4/29/2014	FLOWERS , VIOLET V	United Health C... (87726)	81913415	\$2,326.00	
☐	4/29/2014	FLOWERS , VIOLET V	United Health C... (87726)	81913415	\$2,326.00	
☐	4/29/2014	FLOWERS , VIOLET V	United Health C... (87726)			
☐	4/29/2014	FLOWERS , VIOLET V	United Health C... (87726)	81913415	\$1,300.00	
☐	4/14/2014	DOE , SALLY J	BC/BS of North ... (SB810)	7722337		
☐	3/30/2014	BOWLING , SALLY J	CIGNA (Connecti... (62308)	7722337	\$0.00	
☐	3/09/2014	BRUNEMANN , SALLY	CIGNA (Connecti... (62308)	7722337	\$243.00	
☐	4/06/2014	CAMPBELL , SALLY	United Health C... (87726)	7722337	\$1,300.00	

Converted EOB

Reconciled payment

Payer Lockbox - Converted Paper Documents



Demo Medical Practice (729)

Welcome, Jason Oney!
Support & Training | ICD-10 Readiness | Logoff

DashboardMy WorkClaims ProcessingPatient ToolsClinical LinkAnalyticsAccountZPay

Remits

DashboardDownloadsPaymentsRemitsDepositsCorrespondenceExportsUploadsPayersSettings

Search

Payment Serial

Payment Amount

Status

Deposit Date

2/18/2014

5/19/2014

View Options

Unarchived

Search

ID Search

☐

View Selected 0



Export

More



	Date Deposited	Payment Serial	Payment Amount	Status	Payments	Action
☐	4/16/2014	D0002033654	\$144.44	Received	0	
☐	4/16/2014	D00770120	\$321.52	Received	0	

Displaying 1 - 2 of 2 recordsPage 1 of 1

Payer Lockbox – Other Paper Correspondence

- Your EOBs and **all other correspondence** are scanned and converted. We help you store this information in one location for quick and easy access.

The screenshot displays the ZIRMED web application interface. At the top, the ZIRMED logo is on the left, and a dropdown menu shows 'Demo Medical Practice (729)'. On the right, a welcome message says 'Welcome, Jason Oney!' with links for 'Support & Training', 'ICD-10 Readiness', and 'Logoff'. Below this is a navigation bar with tabs: 'Dashboard', 'My Work', 'Claims Processing', 'Patient Tools', 'Clinical Link', 'Analytics', 'Account', and a 'ZPay' button.

The main section is titled 'Remits' in orange. Below it is a sub-navigation bar with tabs: 'Dashboard', 'Downloads', 'Payments', 'Remits', 'Deposits', 'Correspondence' (highlighted), 'Exports', 'Uploads', 'Payers', and 'Settings'.

On the left side of the 'Correspondence' section, there is a search sidebar with fields for 'Status', 'Received Date' (with a calendar icon), 'View Options' (set to 'Unarchived'), and a 'Search' button. Below this is an 'ID Search' button.

The main content area shows a table of scanned documents. The table has columns: 'Received Date', 'File Name', 'Batch / Sequence', 'Status', and 'Action'. There are four rows of data, all with a 'Received' status. The first row shows a file named '729-24852-99990190000006.tif' with batch '90000'. The second row shows '729-24851-99990190000005.tif'. The third row shows '729-24850-99990190000004.tif'. The fourth row shows '729-24849-99990190000003.tif'. Below the table, it says 'Displaying 1 - 4 of 4 records' and 'Page 1 of 1'.

Overlaid on the right side of the table is a window titled 'XMediusFAX Viewer - C:\Users\jason.oney\AppData...'. This window contains a toolbar with various icons for file operations and viewing. It displays two scanned document pages side-by-side. The left page is a fax cover sheet, and the right page is a document with text and a logo.

At the bottom right of the interface, there is a 'Logoff' button and a note 'rights reserved.'

Payer Lockbox – Matched Deposits

Remits

[Dashboard](#) [Downloads](#) [Payments](#) [Remits](#) **[Deposits](#)** [Correspondence](#) [Exports](#) [Uploads](#) [Payers](#) [Settings](#) [Admin](#)

Search

Payment Serial

Payment Amount

Status

Deposit Date

11/10/2015

2/8/2016

Source

Lockbox

View Options

Unarchived

Show Only

☐ Manually Matched

Search

ID Search

☐

View Selected 0

Export

More

	Date Deposited	Payment Serial	Payment Amount	Status	Payments		Action
☐	1/05/2016	D143835600	\$57.58	Failed	0		
☐	1/05/2016	D00718986	\$2.20	Completed	0		
☐	1/05/2016	D00770020	\$25.52	Completed	0		
☐	1/05/2016	D0002033544	\$14.44	Completed	0		

Displaying 1 - 4 of 4 records Page 1 of 1

Webinar Wrap Up

Questions?

Amy and Linda talk
about next steps to
better leverage
ZirMed Solutions.

Thank You!



MedInformatix

