MI Notify

MedInformatix

MI Notify is a Patient Notification application on the cloud-based MI Communications platform that allows you to send voice, text, and e-mail messages to your patients.

Using the MedInformatix Client software, you can select your Notification Types, use a Patient List Query to select your patients, and schedule your jobs without ever leaving the EHR. Notification Results are directly integrated into workflows, such as providing notification status visibility in the Master List, the Appointment History, and the Decision Tree Clipboard.

REQUIREMENTS:

- MedInformatix EHR v7.7 or higher

- Configuration of your network to connect to our cloud-based Communications Platform

Appointment Notification Types:

1. Appointment Reminders - Patients with future appointments

2. Appointment Request - Order received in the Appointment Request View with no appointment scheduled

3. Appointment Follow-ups - Follow-up appointment needed, but not scheduled

4. Appointment Recalls - Missed and Cancelled appointments not scheduled

5. Appointment Cancellation - Bad weather, machine down, doctor sick, etc. (Coming Soon)

Other Notification Types:

1. Collections - Patients with Past-Due Balances

2. Post-Appointment Survey - Send survey links via text messages

3. Patient Portal Reminders - Notify patients of new documents available in the Patient Portal

4. Self-health exam reminders - Weight checks, blood-pressure reminders, etc.

5. Birthday Acknowledgements - Wish your patients a Happy Birthday via text messages

6. Test Results Ready Notification - Patients with test results to call office or check patient portal

If you have questions or are interested in this product, please contact ClientRelations@medinformatix.com.