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To Whom It May Concern:

Thank you in advance for taking your time to read this.

Our organization, BehaviorCorp, is located in Indianapolis, Indiana. We are a provider of mental health care services to a community of 1.3 million. We have 160 providers that see 8200 patients annually, which comprise 250,000 patient visits annually.

Our staff consists of 240 people. We are a large non-profit provider of mental health and addiction care services in the United States.

Our search for an Integrated Medical Record product began in the mid 90's. While we had used electronic medical management software for many years, the lack of integration with clinical documentation led to many clinical concerns and decreased efficiency. Our initial search was limited to software vendors specializing in psychiatry, but the results of that search were ultimately unsatisfactory. In the year 2000 we cast our net wider and reviewed general medical software packages. It was then that we discovered MedInformatix. We felt that its structure and database-oriented, clinical record entry represented the best potential solution for our needs.

Based upon our extensive search and review of various products, we were able to create a tough list of necessary specifications for an integrated clinical and practice management software product that MedInformatix was willing and able to deliver. The product had to be user friendly and automate many of the workflow processes that were taking up so much of our physicians' and employees' time. By doing this, our goal was to increase the quality of mental healthcare services and productivity.

The final search criteria involved the organization, that we selected, to provide the application. First, the organization had to be financially stable and have a highly referenceable support and training capacity. The organization had to be willing to commit to an aggressive support and thorough training standards as well as show installation milestones plus high performance standards.

Finally, we required documentation from a nationally recognized third party firm that had evaluated Medinformatix. From their overall client base, Medinformatix received a rating of 9.5 out of 10 on product functionality and 9.2 for overall performance, support, financial and customer satisfaction.

We needed a partner, not a vendor, and an organization that would provide personalized 24/7 live voice interaction with our staff. A partner that had a staffing capacity that could accommodate heavy customizations, interfaces and frequent changes on a timely measured basis.

The least difficult part of our search was establishing that the fully integrated Electronic Medical Records and Practice Management application was the best available. It was only after we had made that studied selection in 2000 that we learned of the value of having a client-friendly, cordial and responsive Medinformatix team at our disposal. Everyone from the receptionist, developers, database administrators, trainers, entire support staff and Medinformatix' easily accessible senior management team are client-oriented.

If our selection process and experience in selecting Medinformatix would be of assistance to you we would welcome your inquiry. Please direct same to Larry Burch, Chief Executive Officer and Jerry Sheward, M.D., Medical Director.

Sincerely,

Larry Burch
Chief Executive Officer

Jerry Sheward, M.D.
Medical Director